

**Corporate Presentation (Company Introduction)** 

September 2023







"Hai-O was established in 1975 and over the years, has entrenched its position as a premier player in traditional healthcare product company in Malaysia.

Hai-O listed on Bursa Malaysia 2<sup>nd</sup> Board in 1996 – the 1<sup>st</sup> Local Integrated Traditional Healthcare & Wellness Company Listed on Bursa and subsequently transferred to Main Board on 8 Oct 2007.

After more than 46 years, the Group has implemented an exercise which culminates in the transfer of listing status to Beshom Holdings Berhad ("BESHOM"), the new holding company of the Hai-O group of companies. The transfer of listing status was completed on 29 Nov 2021.

# 

For Our People 以人为本 For Our Livelihood 安居乐业

For Our Future

高瞻远瞩

For Our Legacy

继往开来

"THE BEST STARTS FROM HOME"

# BESHOM GROUP BRAND STORY





#### FOR OUR PEOPLE 以人为本

Making wellness and healthcare products more accessible has and will always be our goal.

我们为每个人提供便捷可信的健康保健产品, 这个承诺永不改变。

#### FOR OUR LIVELIHOOD 安居乐业

A platform to enhance the quality of life by giving support and opportunities.

我们精心设计一应俱全的平台,为您提供支援,替您创造机会,让每一个人享受安居乐业的成果。

# BESHOM GROUP BRAND STORY





#### FOR OUR **FUTURE** 高瞻远瞩

Improve the well-being of humankind through innovative healthcare and technology.

通过崭新的医疗保健科技,改善人类健康, 勇于创新,未来可期。

#### FOR OUR LEGACY 继往开来

Building a world based on trust, values, integrity and sustainability for the future generations.

建立一个融合信任,价值、诚信和永续发展概念的企业,继往开来,承先启后、延续美好。

#### THE BEST STARTS FROM HOME

#### Mission

 We are committed to promoting healthcare culture and improving human's wellbeing.

#### Vision

 We aim to become the premier healthcare company in Malaysia and thereby bringing the greatest value and pride to our customers, business partners, employees and shareholders.

#### **Corporate Values**

- **S**ocial Responsibility
- Excellent Services
- Attitude
- **G**rowing
- **U**nity
- **L**oyalty
- **L**earning

Business Operations Review

- ☐ Multi Level Marketing ("MLM")
- **□**Wholesale
- **□**Retail
- ☐ Manufacturing & Others



# BESHOM

THE BEST STARTS FROM HOME















#### Sahajidah Hai-O Marketing Sdn Bhd ("SHOM")

- ✓ HQ in Klang, Selangor Wawasan Hai-O;
- ✓ Regional offices / branches in Jakarta Indonesia, Brunei & Singapore;
- ✓ >45,000 active members;
- √ 33 stockists, branches and sales point nationwide and Brunei;
- ✓ About 80% members are Bumiputra & majority are female;
- ✓ Strong corporate branding "SHOM" clearly differentiate MLM business model with other divisions.



#### Resilient Distributor Force & Entrepreneurs

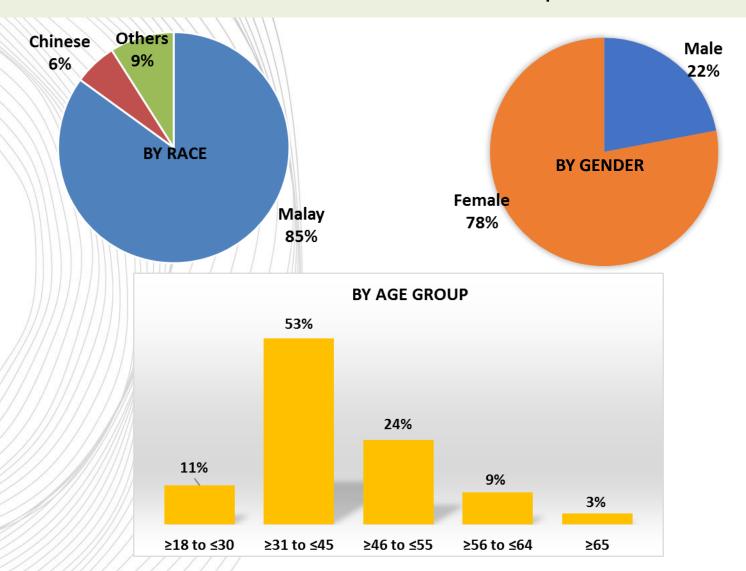
- ✓ Our strategies : "RECRUIT, RETAIN & REWARD" members;
- ✓ To nurture & develop young, aspiring entrepreneurs;
- ✓ To establish progressive educational programs to equip distributors of all rankings with competitive advantages in doing business;
- ✓ Offering convenient business startup services Starter kit, Easy payment facilities.







#### MLM Distributors as at 30 April 2023





#### Fair & Attractive Commission Scheme & Rewards

- ✓ Up to 67% payout ratio;
- ✓ Offer attractive package to new member & renewed members group;
- ✓ Reward/ Motivate distributors' thru Campaign/ Incentive plan (overseas & local trip);
- ✓ Membership Ranking Progress Award (Recognition);
- ✓ Targeted Programs on "enthusiastic" group







#### Offering Quality & Wide Range of Products





# Food & Beverages





Food & Beverages







# Food & Beverages









# Health supplements & Nutrition Food









## Health supplements & Nutrition Food











# Health supplements & Nutrition Food







#### **Wellness Products**







#### Wellness Products

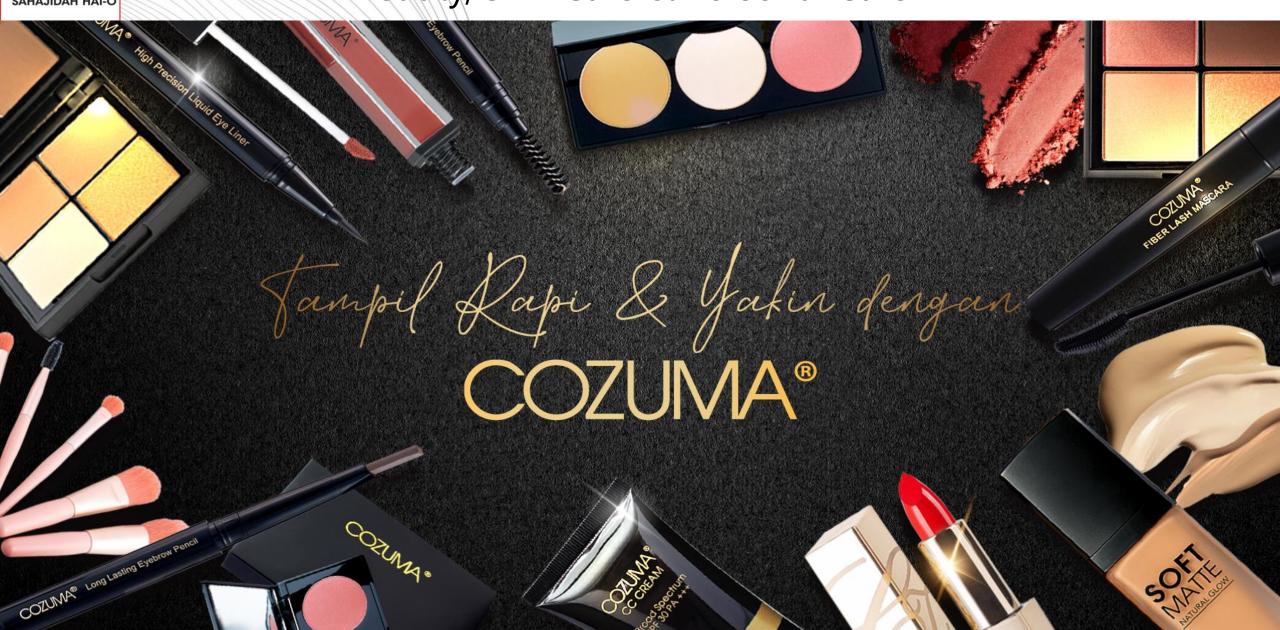




## **Wellness Products**











































# BEST HONE RENTAL PLAN













































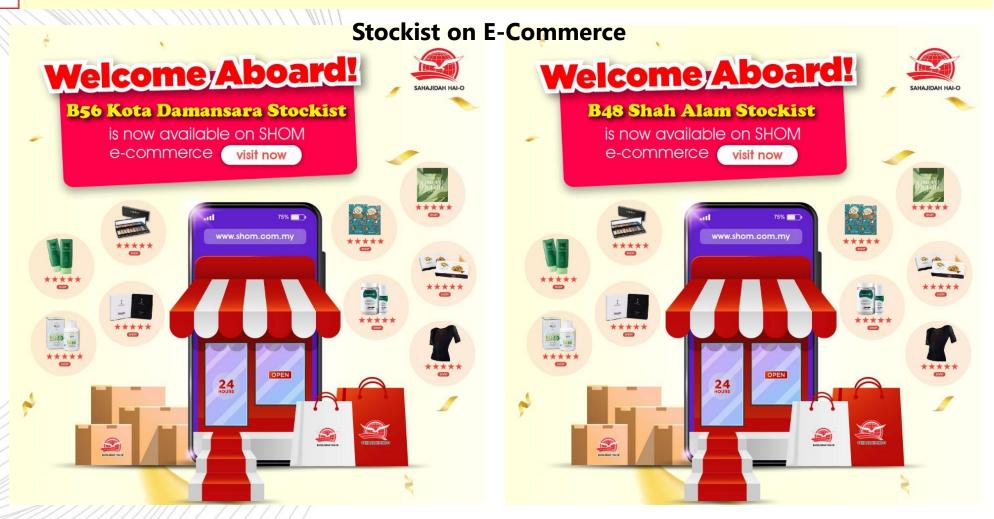








### Technology & E-commerce

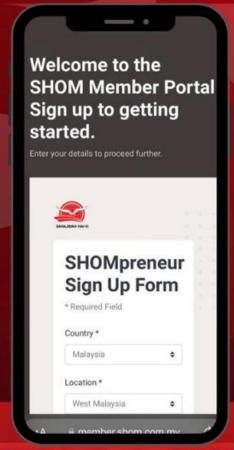


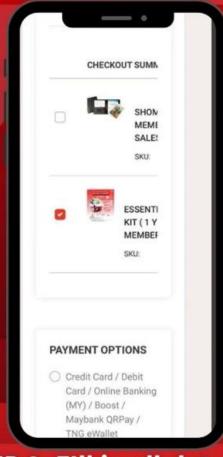
# Personalised Landing Page just for you

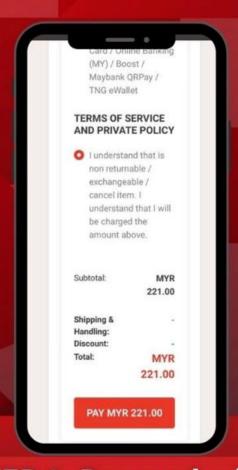
getstarted.shom.com.my



# ENJOY FREE MEMBERSHIP AND GET YOUR ESSENTIAL STARTER KIT IN ONE GO!







STEP 1: Go to SHOM Member Portal signup page

STEP 2: FIII in all details and tick off Essential Starter Kit option to purchase

STEP 3: Proceed with your chosen payment method.



## eSHOM ACADEMY



- Educate on Multiple Digital Skills
- Guide distributors to master social media skills and boost online business



# BESHOM

THE BEST STARTS FROM HOME







- ✓ 100 wholesalers and 2,000 retailers including Chinese Medical Halls, Restaurants, Pharmacies and Modern Trade Channels;
- ✓ Exclusive Distribution Rights for over 50 renowned brands of Chinese Medicines, health tonic, tea and healthcare products.
- ✓ Centralised purchasing support for the MLM & Retail Segment.















# Wholesale Cooking Wine, Health Tonic, Tea & Wine























# **Develop Non-Alcoholic Products and Fast Moving Consumer Goods (FMCG)**









#### **Instant Cooking**









# BIRD'S NEST CANNED DRINK ENJOY THE GOODNESS WITH

Authentic, smooth-tasting Bird's Nest. Nourishing body & mind, wherever you go.



















# B

#### Wholesale

















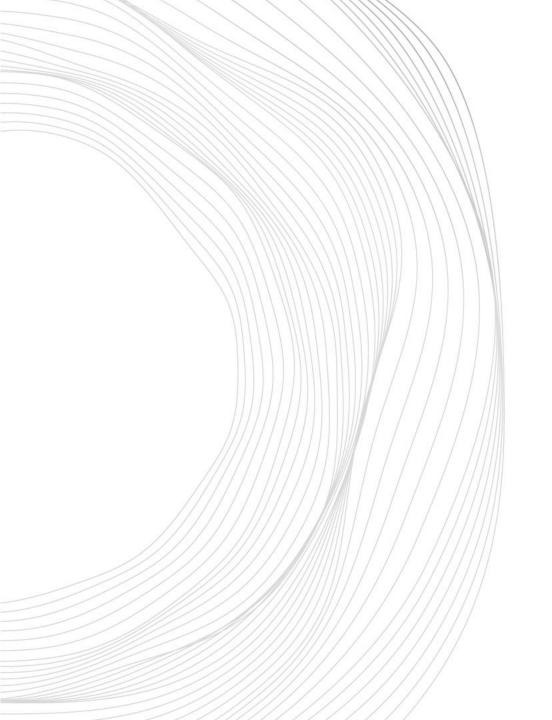


#### **Potential Export Market - Bird nest products**

- ✓ Production facility for bird nest products are internally certified by GMP and HACCP;
- ✓ We obtained the export permit from Certification and Accreditation Administration of the People's Republic of China ("CNCA");
- ✓ Sarangyan brand bird's nest is available at main shopping malls at KLCC and Pavilion.







# B E S H O M







#### 54 Retail chain stores and franchises



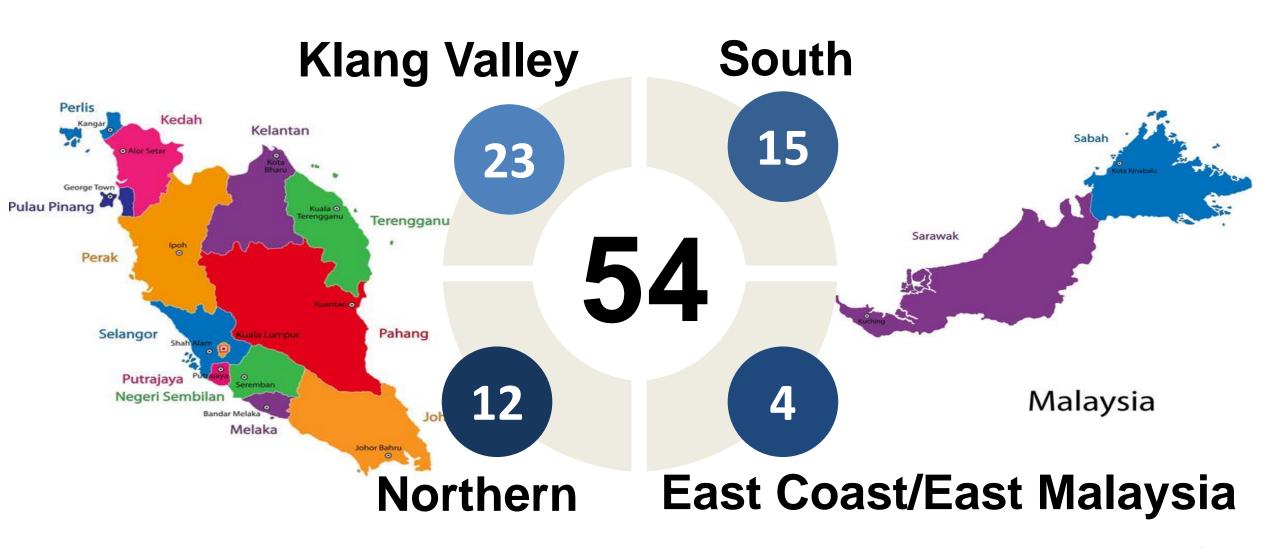


Hai-O Flagship Store . 海鸥旗舰店





# 海鸥连锁店分布图





- ✓ A leading herbs & healthcare products chain stores in Malaysia;
- ✓ 54 outlets, including 7 franchise;
- ✓ Carry an extensive range of Traditional Chinese Medicines (TCMs), teas, health tonic, wines, gift packs or hampers and other healthcare products;
- ✓ As part of quality service, also provide TCMs advice to customers. Chinese physician at selected retail outlets to provide value added services in the form of general medical consultation and product knowledge.





















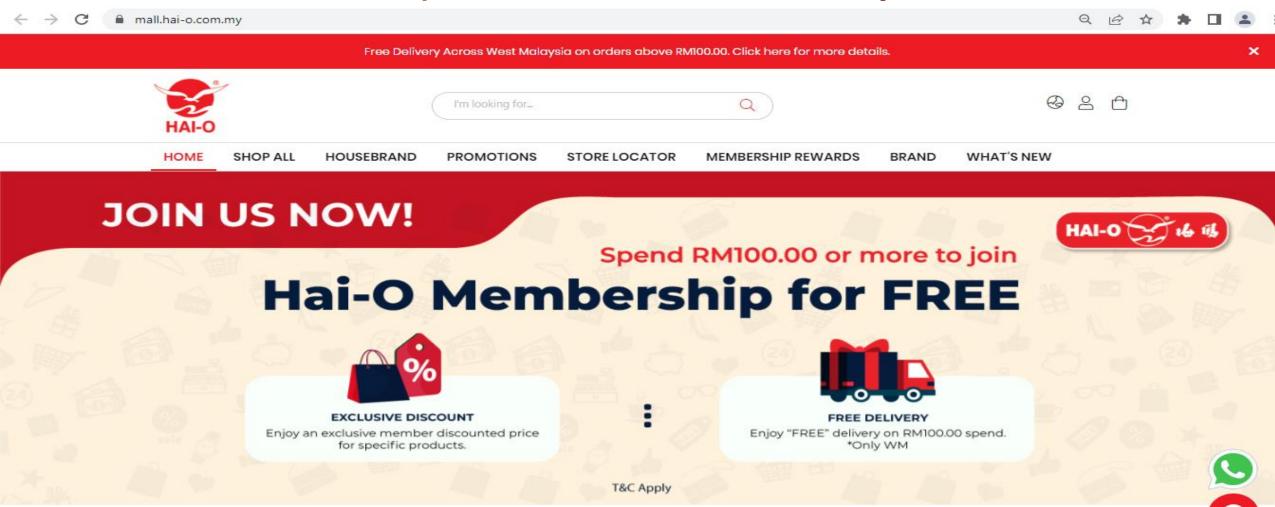


#### 海鸥连锁店 网上商城

#### BESHOM

Membership Rewards

# Hai-O e-Store https://mall.hai-o.com.my/



Exclusive Price

Secured Payment

**FREE Shipping** 







TCM Clinic . 中医诊所





BESHOM THE BEST STARTS FROM HOME





Manufacturing & Others



### Manufacturing

- ✓ 1<sup>st</sup> Company awarded with GMP TCM factory status in Malaysia;
- ✓ Maintained 2 GMP plants cater for Halal and Non-Halal products;
- ✓ Produce quality traditional pharmaceutical products and food supplements;
- ✓ Supply to in-house and OEM customers. Services include product MAL registration and in-house product QC;
- ✓ ISO 9001:2015, GMP certified, FDA registered, HACCP certified, MS ISO/EIC 17025 SAMM accredited.





### Manufacturing

- ✓ GMP plants in Jalan Kapar Klang fully commissioned in 2015 and has obtained HALAL certification for most of the products;
- ✓ Support the products development for MLM & Retail Segments.
- ✓ Expect higher contribution in near future.































#### Peking Tong Ren Tang

#### Tong Ren Tang (3 outlets)

- ✓ Established since Qing Dynasty (Year 1669);
- ✓ Listed in HK and Shanghai;
- ✓ GMP status awarded;
- ✓ Provide qualified medical practitioners from China;
- ✓ Sole distributor of Tong Ren Tang products.



#### JV – TCM Clinic







#### Awards & Accolades



At The Edge Malaysia Centurion Club Corporate Awards 2019 held on 12 Nov 2019, Hai-O was awarded with the:

- Centurion of the Year;
- 2. Highest Growth in Profit After Tax over 3 years under the Consumer Products & Services Sector; and
- 3. Highest Returns to Shareholders over 3 years under the Consumer Products & Services Sector.

#### Awards & Accolades



2023 Most Preferred Graduate Employers to Work For – TCM Category no. 2







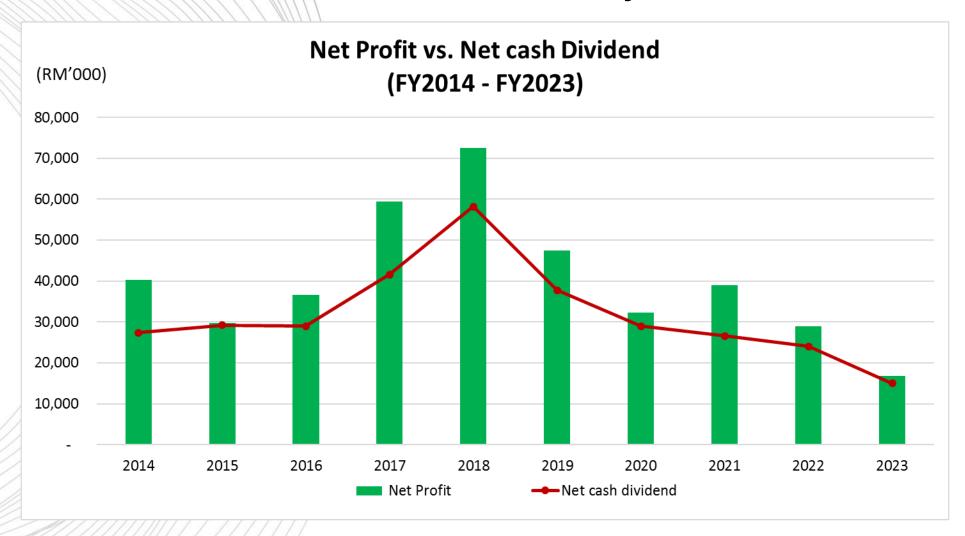




### **Dividend Policy**

- ✓ Dividend policy to distribute at least 50% of the profit for the year as dividend remains unchanged;
- √FY2020 90% payout ratio (10 sen);
- ✓ FY2021 68% payout ratio (9 sen);
- ✓ FY2022 83% payout ratio (8 sen) and a share dividend on the basis of one (1) treasury share for every twenty six (26) existing ordinary shares held distributed to entitled shareholders;
- ✓ FY2023 89% payout ratio (5 sen):-
- i. 3 sen single tier interim dividend paid on 16 March 2023; and
- ii. Proposed a 2 sen single tier final dividend, which is subject to the shareholders' approval at the forthcoming AGM.

### **Dividend Policy**





#### Thank you

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